

**UB** University at Buffalo *The State University of New York*


# Off Campus Student Relations

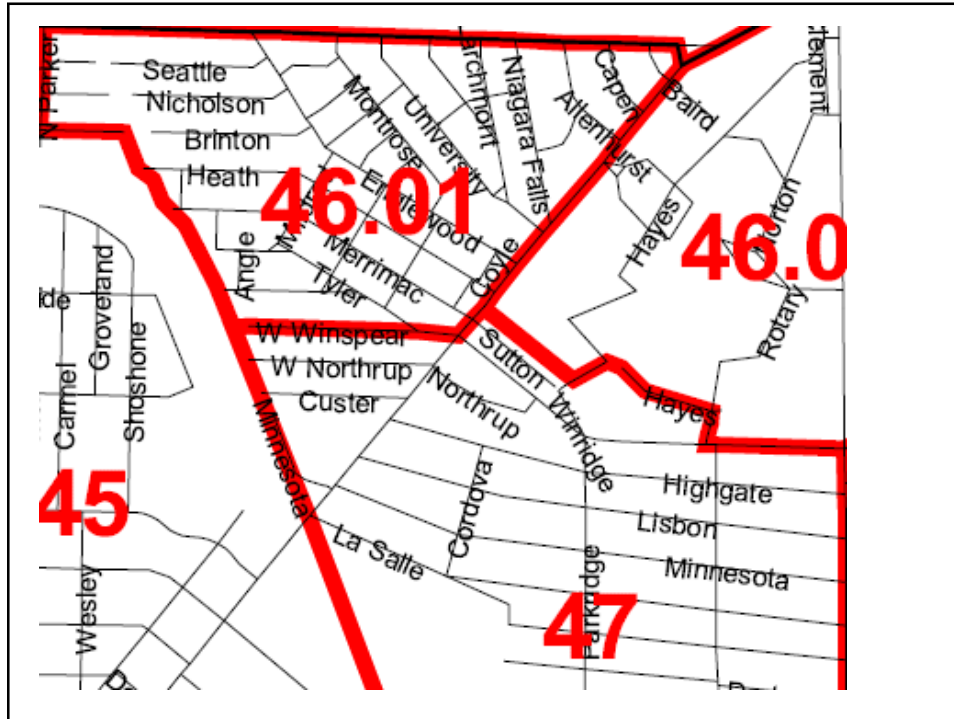


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# Background – University Heights

Home to over 2,500 UB Students – roughly 25% of residents





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Total Population

	Tract 46.01	Tract 47
1940	3,804	7,914
1950	3,907	7,769
1960	6,286	7,493
1970	4,389	7,246
1980	3,811	7,048
1990	3,482	6,934
2000	3,503	6,895

## Off-Campus Student Services

- Created in September, 2008
- Created Off-Campus Student Relations Team with representatives from University Police, Judicial Affairs, Student Life and Community Relations
- Established a new office in Allen Hall
- Launched Incident Tracking form enabling us to track and report on complaints



## Early Steps

- Strategic plan developed Fall/Winter collecting input from over 100 community leaders, business owners, elected officials, students and neighborhood residents, students, block clubs, churches, local business owners and University stakeholders
- Identified major overarching issues to be addressed:
  - Crime/Safety
  - Housing Quality
  - Business Leadership
  - Student Behavior
  - Building Community
  - Managing Expectations



## Crime & Safety

- 5 Cameras installed integrated with City of Buffalo system
- Joint patrols established with BPD and NFTA
- Listserv established for students to facilitate safety messaging, as well as programming and activities
- Ongoing communication with Buffalo Police and E District personnel
- Expansion of bussing and hours of safety shuttle
- Assaults up slightly, burglaries down slightly



## Housing Quality







## Housing Quality

- Active engagement with Problem Properties Task Force
- Collaborated with Community Relations and Buffalo Department of Permits and Inspections to create a Top -Twenty list - resulting in internal inspections of properties.
- Advocated to SUB Board 1 to remove properties with Health or Housing code violations from list of available rental properties.
- Programs to help students become more educated consumers (Tenants Rights workshop, working collaboratively with Permits & Inspections as well as County Health Dept.)



## Business Districts



## Business Leadership

- Hosted three meetings of Bailey & Main Street Business owners.
- Published Directory of Main Street and Bailey Ave. businesses and distributed throughout neighborhood.
- Plans Underway for a UB Savings Card offering discounts to students, faculty staff & neighborhood residents to local businesses
- Hosted informational session on Campus Cash program in collaboration with Campus Dining and Shops
- Work closely with office of Community Relations helping connect businesses with University Resources



## Student Behavior



## Student Behavior

- Launched Incident tracking database enabling us to track and report on complaints
- Implemented web-based complaint form to feed into database above
- Developed and implemented strategy to intervene before announced parties take place
- Counsel students on being better neighbors
- As part of restorative justice effort, students who commit Student Code violations with behavior off-campus are sanctioned to perform their community service hours on or about the South Campus





## Student Behavior

- Established Community Expectations seminar as an educational sanction, featuring panelists from UB, BPD and neighborhood block clubs
- Provide programming as an alternative to house parties in collaboration with Amherst Theaters – Midnight Movie Madness



## Building Community





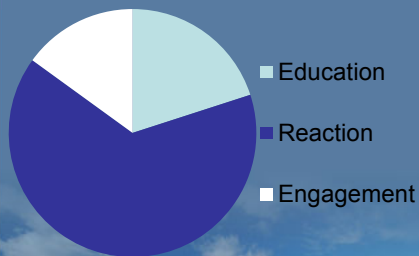
## Building Community

- Hosted first annual UB Block Party & Safety Fair, encouraging long term residents and students to interact in a non-threatening environment
- UB's Alternative Spring Break performed service in University Heights area
- UB A Good Neighbor program engages students in clean up activities weekends (weather permitting)
- Actively engaged in University Heights Collaborative and in various Block Clubs and Neighborhood Watch groups.



## Balance of Activities

**Previous Efforts**



**Current Efforts**

